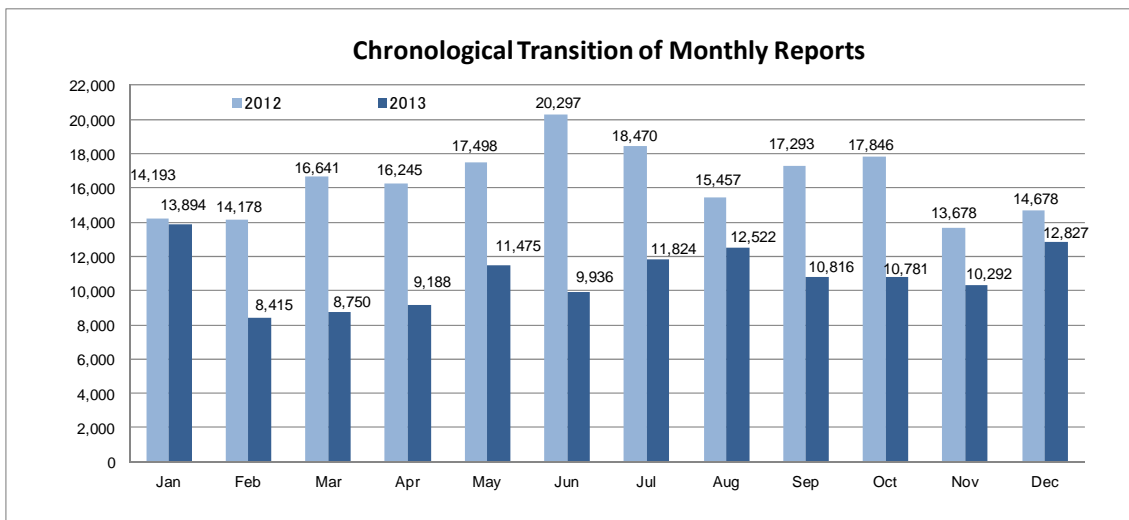
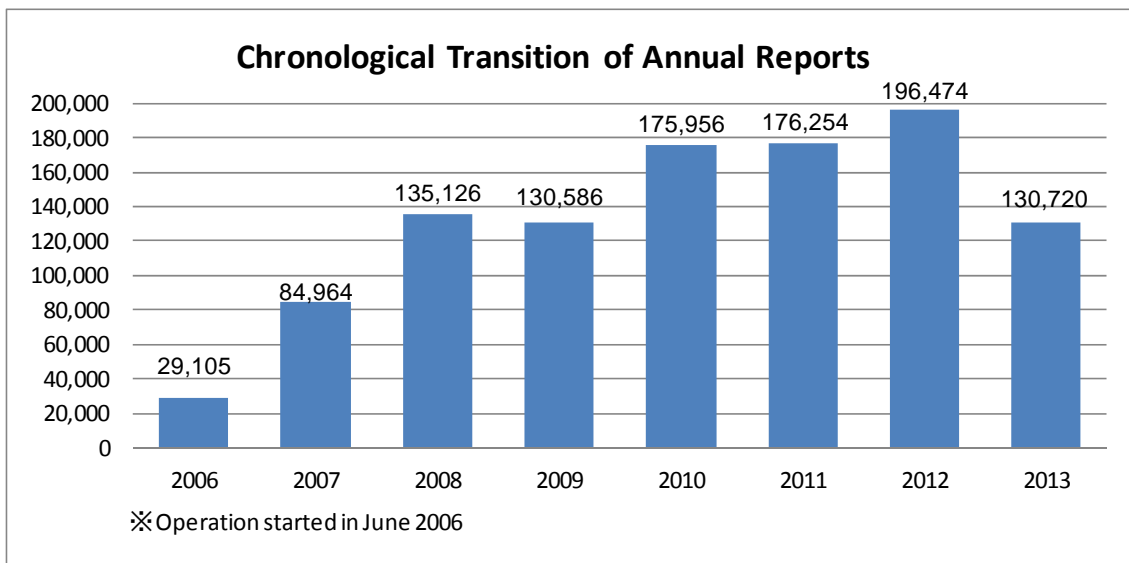


Annual Statistics 2013

Internet Hotline Center (IHC) Japan which is run by the Internet Association Japan has been in operation since June 2006 as part of a project under contract from the National Police Agency. Since then, we have been receiving reports from Internet users regarding illegal and/or harmful content which may be considered as offensive to the general public. When the information is found to be illegal, we would notify the National Police Agency and then would request the content owner and/or service provider to remove the illegal and/or harmful information. Following are the statistics for the year of 2013.

1 Total Number of Reports Received・・・130,720

We have received 130,720 reports from January to December in 2013.



2 Analysis of Reports

All reports submitted to us are analyzed and categorized based on the operational guideline (<http://www.internethotline.jp/guideline/index.html>).

Following is the outcome of the analysis.

2-1 Illegal Information··· Total of 30,371 cases

Analysis of the 130,720 reports received resulted in 133,812 cases recognized. Of those, 30,371 cases comprising 22.7%(-8,562 compared to the same period of the previous year) were judged as illegal information. Of those in turn, 36.0% were overseas cases*.

Illegal Information	Total Number of Reports		
	Domestic	Overseas	Total
Publicly displaying obscene materials	15,419	8,350	23,769
Publicly displaying child sexual abuse image	1,108	1,948	3,056
Advertisement in violation of prostitution prevention law	90	12	102
Enticement in violation of dating site regulation law	1,177	29	1,206
Publicly inciting or soliciting others to abuse controlled substances	111	41	152
Advertisement on controlled substances	950	206	1,156
Enticement of business accounts business	329	185	514
Enticement of anonymous rental or transfer of mobile phone without notice	216	103	319
Act of illegally requesting input of identification codes	41	54	95
Act of promoting illegal access	0	2	2
Total	19,441	10,930	30,371

* "Overseas cases" refers to cases where the site-administrator of the reported information is unknown or resides in a foreign country, and the information is stored on an overseas server.

* The total number of received reports and the analysis result total number of cases are not in agreement since two or more illegal information and/or harmful materials may be contained in the report.

2-2 Harmful Information... Total of 3,428 reports

3,428 cases (equal to 2.6% of total analysis result, -8,575 from the same period last year) were judged as harmful information, of which 59.3% were overseas cases.

Harmful information	Total Number of Reports		
	Domestic	Overseas	Total
Information which directly and explicitly contracts, mediates or invites for illegal conduct	589	1,922	2,511
Information which is difficult to judge as illegal but seems to be illegal	698	105	803
Information related to suicide invitation to other	109	5	114
Total	1,396	2,032	3,428

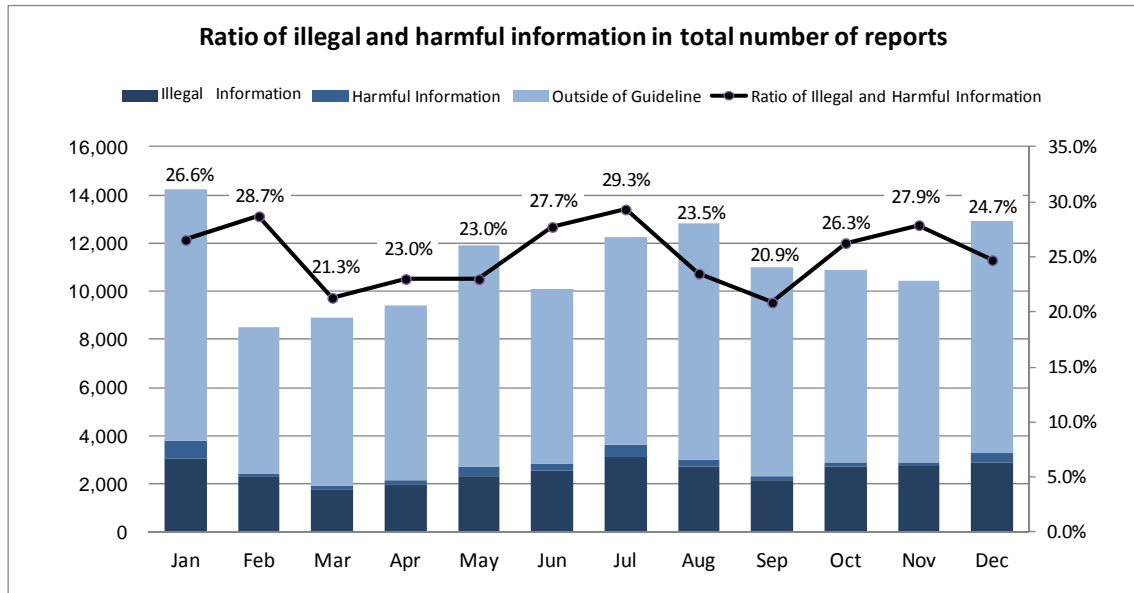
2-3 Beyond scope of the guideline... Total of 100,013 cases

100,013 cases (equal to 74.7% of total analysis result, -50,846 from the same period last year) were beyond scope based on the operational guideline. 6,088 cases out of the 100,013 beyond scope were forwarded to organizations relevant to the protection of human life and/or prevention of crime.

Beyond scope of the guideline	Total Number of Reports
Defamation, Slander	2,445
Notice of murder, notice of explosion	1,986
Infringement of intellectual properties	5,763
Information inappropriate for children	31,783
Other	58,036
Total	100,013

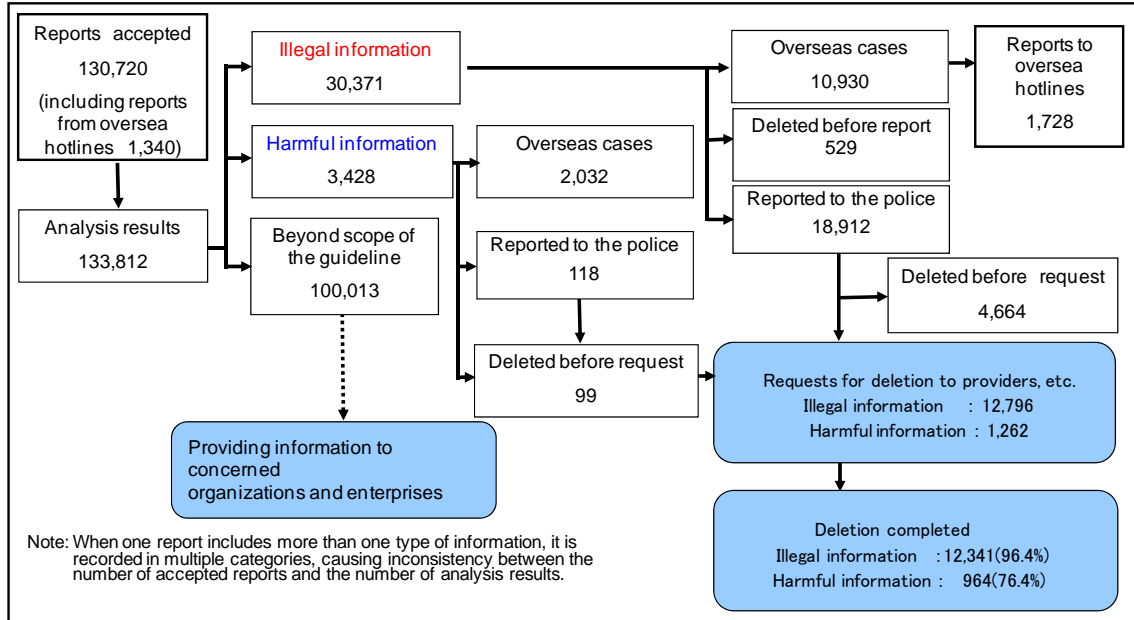
2-4 Total Number of Illegal and Harmful Information

The graph below shows the trend over time of information considered as illegal and harmful as a result of analysis based on our guideline.



3 Procedure Status

Procedure status of the year of 2013 is as shown below.



* IHC is limited to send notice on illegal and/or harmful information only on “domestic cases (the site-administrator of the reported information resides in Japan or the information is stored on a domestic server).”

3-1 Illegal Information

19,441 cases out of the 30,371 judged as illegal information were hosted in Japan. Of those, 18,912 cases were reported to the National Police Agency (this excludes those that were deleted before the reporting). For 12,796 cases, requests for removal were sent to the relevant ISPs and as a result, 12,341 cases (96.4%) were removed.

Illegal Information	Result of procedure		
	Police	ISP	Removal completed
Publicly displaying obscene materials	15,072	10,619	10,494
Publicly displaying child sexual abuse image	968	408	391
Advertisement in violation of prostitution prevention law	89	73	70
Enticement in violation of dating site regulation law	1,170	449	446
Publicly inciting or soliciting others to abuse controlled substances	110	86	58
Advertisement on controlled substances	927	692	556
Enticement of business accounts business	326	280	252
Enticement of anonymous rental or transfer of mobile phone without notice	215	177	66
Act of illegally requesting input of identification codes	35	12	8
Act of promoting illegal access	0	0	0
Total	18,912	12,796	12,341

3-2 Harmful Information

1,396 cases out of the 3,428 judged as harmful information were hosted in Japan. Of those, 118 cases were reported to the National Police Agency. For 1,262 cases (excluding those removed before the requesting), requests for removal were sent to the relevant ISPs, and as a result, 964 cases (76.4%) were removed.

Harmful information	Result of procedure		
	Police	ISP	Removal completed
Information which directly and explicitly contracts, mediates or invites illegal conduct	100	512	401
Information which is difficult to judge as illegal but seems to be illegal	18	643	495
Information related to suicide invitation to other	0	107	68
Total	118	1,262	964

4 International Partnership with the INHOPE Network

Since March 2007, the IHC has been a full member of INHOPE which is an international network of the Internet Hotlines. We have been tackling illegal information in cooperation with hotlines of other countries that have joined INHOPE. In the year of 2013, we reported 1,728 cases to overseas hotlines and received 1,340 cases from hotlines and acted upon them promptly.

4-1 Total number of reports sent to Overseas Hotlines

	Jan	Feb	Mar	Apr	May	Jun	Total
Child Pornography	62	47	107	208	131	242	797

	Jul	Aug	Sep	Oct	Nov	Dec	Total
Child Pornography	140	158	102	187	210	134	1,728

4-1-1 Number of reports sent to Overseas Hotlines (by country)

Country Name	Total
United States of America	1,256
Korea	104
Australia	103
Russia	96
France	83
Netherlands	51
Canada	14
Germany	9
Czech Republic	7
Luxembourg	2
United Kingdom	2
Taiwan	1
Total	1728

4-2 Total number of reports received from Overseas Hotlines

	Jan	Feb	Mar	Apr	May	Jun	Total
Received Reports	172	56	78	166	107	66	645

	Jul	Aug	Sep	Oct	Nov	Dec	Total
Received Reports	35	87	151	146	135	141	1,340

4-2-1 Analysis of Reports

Illegal Information	Jan	Feb	Mar	Apr	May	Jun	Total
Obscene Image	89	29	38	45	35	21	257
Child Pornography	97	29	45	69	55	41	336
Total	186	58	83	114	90	62	593

Illegal Information	Jul	Aug	Sep	Oct	Nov	Dec	Total
Obscene Image	2	20	56	30	34	52	451
Child Pornography	2	32	72	70	83	82	677
Total	4	52	128	100	117	134	1,128

4-2-2 Number of reports received from Overseas Hotlines (by country)

Country Name	Total
United Kingdom	183
United States of America	182
Canada	149
Australia	115
Germany	112
Netherlands	87
Spain	78
Portugal	75
Austria	68
Finland	62
Denmark	42
Russia	34
Poland	28
France	24
Hungary	17
Taiwan	15
Slovakia	12
Luxembourg	9
Greece	9
Italy	9
Ireland	9
Lithuania	4
Turkey	4
Czech Republic	4
Latvia	3
Slovenia	3
Estonia	1
Romania	1
Bulgaria	1
Total	1340